

[54] **METHOD FOR AUTOMATICALLY ADJUSTING HELP INFORMATION DISPLAYED IN AN ONLINE INTERACTIVE SYSTEM**

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[57] ABSTRACT

An improvement is disclosed to the conventional field related help/dialog facility in an interactive data entry data processing system. The improvement comprises a technique for tracking the number of times a user has invoked a help/dialog function, comparing that number to a threshold value and then displaying less help-/dialog information to the user from that point on. Additionally, the application tracks the number of elapsed days since a functional area has been used. Once the number of elapsed days reaches a threshold, the user is reset to a status in which all the help/dialog information is once again displayed. This is accomplished by building a data base of help/dialogs which are uniquely addressed by the functional area and skill level of the individual user.

7 Claims, 3 Drawing Sheets

